

THE WATER LINE

June, 2011

Nob Hill Water Association

Edition 51



Back Flow Testing

It is that time of year again, when Nob Hill Water's certified Backflow Assembly Testers will be out in your neighborhood testing backflow devices. This helps to ensure safe drinking water for everyone. If your device doesn't pass or needs necessary changes as required by law, you will receive a letter. This is a free service from Nob Hill Water.

Phone Calls



Nob Hill Water Association has implemented reminder calls. An automated courtesy reminder call will be made one to two days before your regular bill is due. An automated disconnect call will be made 24 hours before water is disconnected.

These changes were implemented to help keep costs down, while still giving customers' notification.

If you would like the reminder calls, please make sure the Association has your current telephone number.



Look inside for our annual water quality report!



In 2010 Nob Hill Water made...
10,746 Reminder Calls
1,862 Disconnect Calls

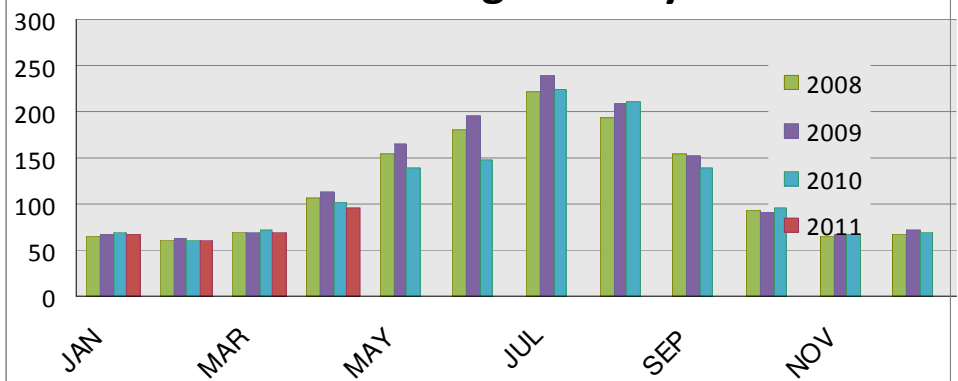
View and pay your bill online!
www.nobhillwater.org



Nob Hill Water Board of Trustees

John Fairbrook, President
Jim Allison, Vice President
Jeff Stevens, Treas./Sec.
Doug Keller, Trustee
Don Emerick, Trustee

Water Usage History



Sign up for Autopay today!!!

AUTOMATIC PAYMENT PLAN AUTHORIZATION AGREEMENT

I (we) hereby authorize Nob Hill Water Association to automatically withdraw from my (our) bank account identified below the amount due on my (our) bi-monthly billing statement for the water account listed below. I (we) authorize the Financial Institution listed below to accept such withdrawals initiated by Nob Hill Water Association. The withdrawals shall be made from my (our) bank account on the date specified. **If you have multiple accounts, you will need one form for each account.**

NOB HILL WATER ACCT. # _____ PHONE NUMBER: _____

PAYMENT DATE: (**CHOOSE ONE**) _____ 5TH OF MONTH _____ 20TH OF MONTH

CUSTOMER NAME: _____

SERVICE ADDRESS: _____

FINANCIAL INSTITUTION: _____

BRANCH: _____ CITY/STATE: _____ ZIP: _____

TRANSIT/ABA#: _____ ACCOUNT #: _____

CHOOSE ONE: _____ SAVINGS _____ CHECKING

This authority is to remain in full force and effect until Nob Hill Water has received written notification from me (or either of us) of its termination in such time and in such manner as to afford them and the named financial institution a reasonable opportunity to act on it.

PRINT NAMES: _____ DATE: _____

SIGNATURE(S): _____

Return this form with a voided check or savings deposit slip to Nob Hill Water.

The Water Line
Nob Hill Water Association
6111 Tieton Drive
Yakima, WA 98908
509-966-0272

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