

THE WATER LINE

June 2025

Nob Hill Water Association

Edition 89

LOOK INSIDE FOR OUR ANNUAL WATER QUALITY REPORT



Welcome, Sean Worley!

At a special meeting on February 4, 2025, Chair Michael Kokenge appointed Sean Worley to finish the term for Christian Schlect. Sean graduated from West Valley High School and after college returned to the valley. Sean and his family live on the Nob Hill Water system.

Sean, welcome to the Board of Trustees of Nob Hill Water. We appreciate your commitment and we are excited to have your expertise and perspective on the Board!

Nob Hill Water Board of Trustees

Mike Kokenge, President

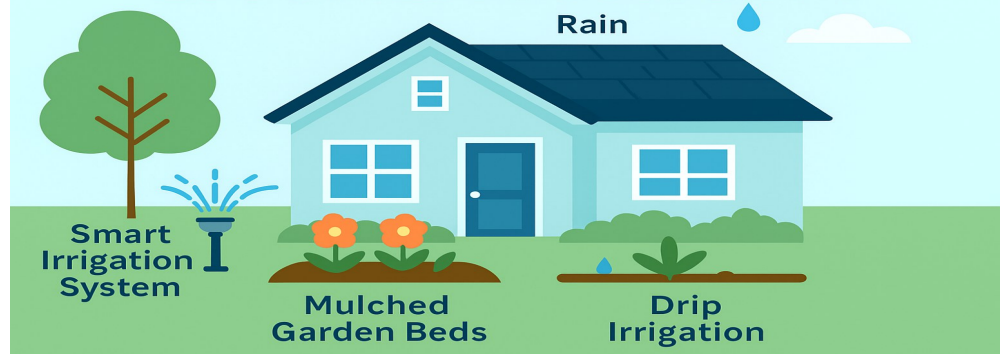
Shelley Marquett, Vice President

Jeff Stevens, Sec./Treas.

Al Pineda, Trustee

Sean Worley, Trustee

WATER EFFICIENCY AUDITS



Nob Hill Water Association is proud to introduce *Water Use Efficiency Audit's* — a free, one-time service designed to help residential and commercial customers reduce water use, lower utility bills, and protect our local water supply.

What's Included:

- Free irrigation audits
- Personalized irrigation assessments
- Seasonal watering guidelines
- Educational resources and workshops

Whether you irrigate your lawn, maintain a garden, or simply want to conserve, this program offers practical tools and expert support to help you use water more efficiently.

Why It Matters:

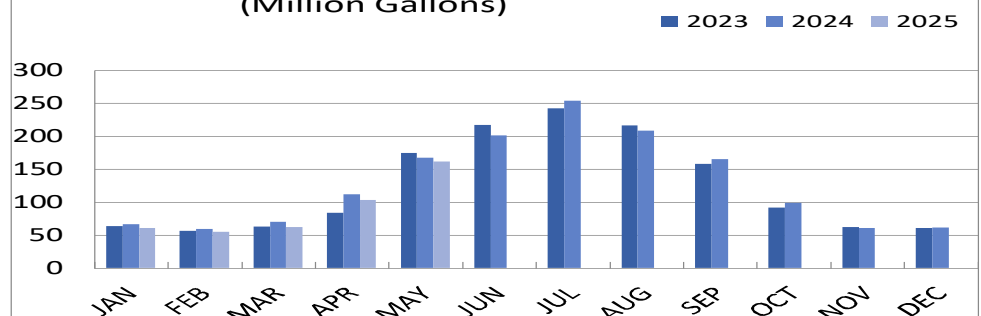
By participating, you'll help promote sustainability, ease demand during peak months, and potentially reduce your water bill.

How to Get Started:

Call us at **509-966-0272** to schedule your free audit and receive personalized recommendations.

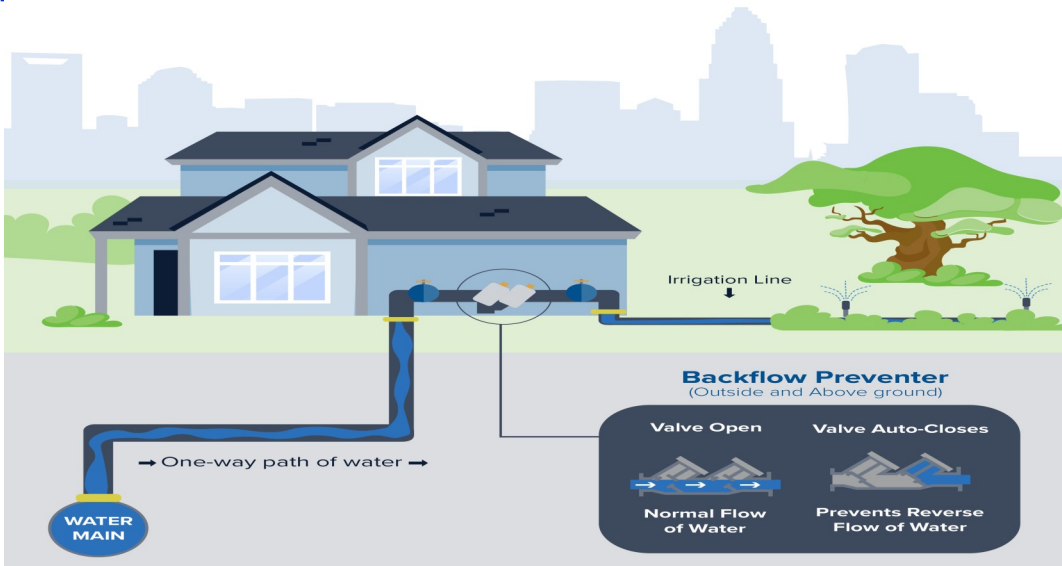
For more information, please visit our new Water Efficiency section at www.nobhillwater.org

Nob Hill Water Annual Usage History
(Million Gallons)



Cross-Connection Program

Did you know that Nob Hill Water tests over 5,500 backflow assemblies in our service area? Each assembly is tested on an annual basis to ensure that the drinking water remains safe for all of our customers. This testing and maintenance to some of these assemblies is currently offered to our customers at no charge. Your help in maintaining your backflow assembly is greatly appreciated by our staff and by all of the other water users on our water system. Most water utilities do not offer this service to their customers at no charge. Rather, the customer is required to hire a Backflow Assembly Tester. This annual testing fee can range from \$40-125 per test dependent on the tester's fee.



Customer FAQ:

Q: I'm moving. What is the process to stop/start service with Nob Hill Water?

A: All new and existing customers can call or stop by our office to update or change account information once you have an official move in/out date.

Q: How do I set up an online account with Nob Hill Water?

A: Easy! Wait until you receive your first bill then go to our website www.nobhillwater.org and create an account. You will need your account number and last bill amount in order to create your account. If you have any issues, give us a call!

Q: How can I pay my bill?

A: There are so many options to pay your bill! You can stop by our office to pay with cash, check or card. Sign up with automatic payments by filling out the backside of your bill and sending in the stub with your payment or through your bank with bill pay. Bill pay can take up to 10 days for us to receive in office, please keep this in mind when paying your bill!



Nob Hill Water was awarded two low-interest construction loans through the Department of Health's Drinking Water State Revolving Fund for the 2025 cycle.

One loan will be used to update and repair the two Westbrook Reservoirs, located at 80th and Poplar View Way. These updates will extend the life of the reservoirs approximately 30 years.

The second loan will be for equipping the Barrett Well, located at Barrett Road, just west of Mize. Additionally, the Association was awarded a \$500,000 grant from Yakima County's ARPA funding.

IMPORTANT



**Know what's below.
Call before you dig.**

**CALL 2 BUSINESS DAYS
BEFORE YOU DIG
IT'S THE LAW**